

# CHAVES COUNTY FLOODING **RECOVERY** TOWN HALL

November 13, 2024



# Disaster Case Management



## FREE SUPPORT TO ANYONE IMPACTED BY THE FLOOD

- Support with FEMA application appeals when residents are denied
- Coordination across local, state, and federal partners to address challenges with resources available to meet client needs

**How to sign up for Disaster Case Management:**

**Call 505-670-4662**



# Curbside Debris Removal



## Separate your flood debris and leave it curbside for pickup:

- **Electronics** such as televisions, computers, phones
- **Large appliances** such as refrigerators, washers, dryers, stoves or dishwashers. Be sure to seal or secure the doors so they are not accessible
- **Vegetative debris** such as tree branches, leaves or plants
- **Construction debris** such as drywall, lumber, carpet or furniture



# Recovery Resources

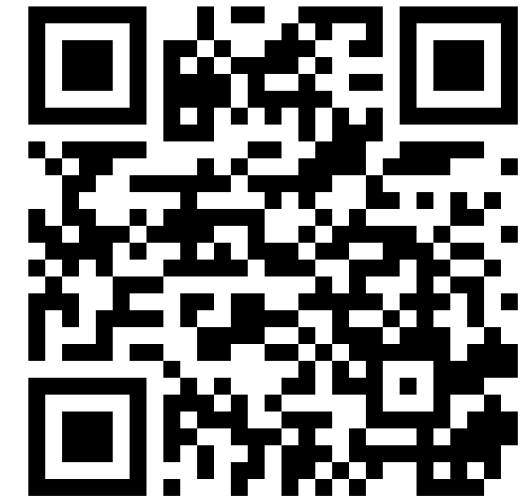
## MORE INFORMATION

**Phone:**

1-833-663-4736

**DHSEM Wildfire Website**

[dhsem.nm.gov/chavesflooding](http://dhsem.nm.gov/chavesflooding)



## RESOURCE AND RECOVERY CENTER

**Roswell Mall, 4501 N Main St, Roswell, NM 88201**

**Monday - Friday, 10 a.m. to 7 p.m. and Saturday, 10 a.m. to 5 p.m.**



José Gil Montañez  
FEMA Federal Coordinating Officer

Richard Morris  
FEMA Voluntary Agency Liaison

Michael Mazo Sandoval  
DRC Task Force Lead



FEMA

# FEMA Disaster Recovery Center

Roswell Mall (Next to Bath & Body Works)

4501 Main St.

Roswell, NM 88201

## Hours:

- Monday-Friday, 10 a.m. to 7 p.m
- Saturday, 10 a.m. to 5 p.m.
- Sunday, Closed



# FEMA

# FEMA Disaster Survivor Assistance (DSA)

- Canvassing affected neighborhoods
- Registers survivors on their doorstep
- FEMA's "Boots on the Ground"
- Visited more than 1,800 households to date



FEMA

# Serious Needs Assistance

- Provide financial means for immediate lodging and household needs
- Housing inspection is required
- A one-time payment of \$770



# Displacement Assistance

- Provide flexibility to assist with short-term lodging needs
- One-time award is for \$2968.00 (upon inspection)



FEMA



# Types of Assistance



- Rental Assistance
- Home repair
- Replacement of personal property
- Transportation assistance

## 4 Ways to Apply for Assistance

- Visit the Disaster Recovery Center
- Go to [DisasterAssistance.gov](https://DisasterAssistance.gov) online
- By phone at 1-800-621-FEMA (3362)
- Download the FEMA app on your smartphone



FEMA has approved \$6.3 million to date



**FEMA**



U.S. Small Business  
Administration

# DISASTER RECOVERY & RESILIENCE

Businesses ■ Homeowners ■ Renters ■ Nonprofits

# **SBA's Disaster Loan Programs**

**SBA offers low-interest loans to businesses of all sizes, nonprofits, homeowners and renters not covered by insurance or other recovery funds**

**Business and Home Loans for disaster losses**





U.S. Small Business  
Administration

# Eligibility : Who can apply for an SBA disaster loan?



***Renters***



***Homeowners***



***Nonprofits***



***Businesses***

*You must be located in a [declared disaster area](#) and meet other eligibility criteria depending on the type of loan.*

# Severe Storm & Flooding

***Incident Period:*** October 19 & 20, 2024

## ***Application Filing Deadlines:***

Physical Damage: **Dec. 31, 2024**

Economic Injury: **August 1, 2025**

## **Interest rates:**

- **Homeowners - Renters -** As low as **2.81% Fixed**
- **Businesses -** As low as **4.00 % Fixed**
- **Nonprofit organizations** **3.25% Fixed**
- **No** cost to apply - **No** Pre-Payment Penalty - **No** Obligation to borrow
- **Term:** 30 Year Maximum

Interest does not begin to accrue until 12 months from the date of the first disaster loan disbursement.  
SBA disaster loan repayment begins 12 months from the date of the first disbursement

# SBA Office of Disaster Recovery & Resilience

For more information about  
SBA disaster assistance programs, go to:

[SBA.gov/disaster](https://www.sba.gov/disaster)  
[sba.gov/espanol](https://www.sba.gov/espanol)

Contact SBA's  
Customer Service Center at:  
1-800-659-2955

Or by email at:  
[disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)